

2026 Terms, Conditions & Payment

1-When to book? You can book 24/24, 365 days a year. Options are recommended from the previous season and from September directly on the Esterel Parc website, subject to availabilities.

2-How do I book? Reservations are accepted by post, e-mail and telephone subject to written confirmation within 72 hours. Fill out and return this contract and pay **down payment of 20% of the total price of the stay (and the price of the cancellation guarantee if you subscribe to it)**.

After acceptance of the booking, we will send you a confirmation by email (or post). Any confirmed reservation will be seen as a firm & definitive acceptance of these general terms and conditions. **If your reservation is confirmed before December 31st of the year preceding your stay, you will enjoy the 10% discount on your rental of the Early Booking offer.** This amount will be deducted from the outstanding balance of your stay.

3-How to pay for your stay? The rental will only be final after receipt of the balance which must be paid credited on our account 6 weeks before the beginning of the stay. Should you make your booking less than 6 weeks before your arrival, you must pay the whole stay. Payment can only be made as follows: by credit card Visa or Mastercard only (by phone or by sending a link by email) or by bank transfer, please remember to specify your name and your customer reference. Any incomplete payment, without written notification, will render the reservation null and void without further notice.

4-How to make changes to your stay? Reservations can be modified up to 6 weeks before the start date of the stay and within the limits of our possibilities. The reservation is nominative and cannot be transferred.

5-In case of cancellation? 20% of the price of the stay will be acquired at **SCI Esterel Parc**. In case of cancellation less than 6 weeks before the start of your stay, the full price of the stay will be acquired at **SCI Esterel Parc**.

6-Cancellation guarantee: We recommend that you take out our cancellation guarantee as per the conditions defined below:

-the contribution is €200 per stay, non-refundable, it is payable in full and only at the time of booking. Its amount is added to that of your down payment. -to be admissible, the cancellation of the stay must be notified by registered letter no later than 3 days after the event leading to the cancellation. The complete list of reasons covered by this guarantee is set out below. Any cancellation request must be accompanied by precise and indisputable supporting documents. -the cancellation guarantee insures you of the reimbursement of the contractual rental price already paid when the cancellation occurs between the date of reservation and the date of arrival at Esterel Caravaning, for an unknown or unforeseeable event at the time of booking. -the events covered by the guarantee are:

-death, serious bodily injury or serious illness of yourself, your spouse, your ascendants, descendants, brothers and sisters. -economic dismissal of yourself or your spouse. -relocation following a professional transfer. -damage reaching your main residence following a fire, water damage, or real estate degradation following theft or vandalism, storms or natural disasters.

-this list is exhaustive. -the cancellation guarantee ceases its effects from the beginning of the rental and cannot be triggered if one of the events listed above occurred during the stay.

7-Your stay: Rentals in high season starts from Saturday 5 pm to Saturday 10 am (**04/07-29/08**). Outside this period, arrivals and departures are possible on weekdays, subject to daily rates and with a minimum stay requirement of 2 nights. Any tenant must comply with the internal regulations of Esterel Parc-Les Résidences Esterel. We can, in no way, be held responsible for the loss or theft of personal items, injuries or damage that may occur to holidaymakers or their property during the stay. **A € 1000 deposit is required upon arrival.**

8-Non-occupancy: In the absence of a written confirmation from the customer stating that he/she had to postpone the date of his arrival, the mobile home becomes available for rent 24 hours after the date of arrival mentioned on this contract (initial contract). Early departure or delayed arrival will not result in any refund.

9-Our animal friends: Pets (2 maximum) are allowed provided they are kept on a leash. Owners must pick up the droppings of their animals.

10- Number of occupants: For administrative reasons, comfort and habitability, the maximum number of people must be respected: 12 people for the Résidence n°1 and 9 people for the Résidence n°2. A baby counts as one person. Anyone exceeding the permitted threshold will be systematically refused.

11-WI-FI: Wi-Fi is for free. We cannot be held responsible for the operation of the network or its connection speed.

12-PARKING: The vehicles will park next to the Résidence.

13- Be aware! You have a free and privileged access to the 5* Domaine "Esterel Caravaning". As per French national hygiene legislation: underwear, Bermudas/board shorts and other shorts are strictly prohibited in the swimming pools (only tight-fitting swimsuits are allowed).

14-SUPPLEMENTS TO BE PAID upon your arrival, a **daily tourist tax of € 4.46** (may be modified by law) per day and per person over 18 years.

15-MEDIATOR: In the event of a dispute and after having seized the "customers" service of the establishment, any customer of the campsite can seize a consumer mediator, within a maximum period of one year from the date of the written complaint, by tracked registered letter to the operator. The contact details of the mediator are likely to be entered by the client are as follows: the CMAP (Centre de Médiation et d'Arbitrage de Paris – CCI de Paris): www.cmap.de consommation@cmap.fr 39, avenue F. D. Roosevelt – 75008 PARIS – Phone: +33 (0)1 44 11 95 40

As part of our evacuation procedure, you are required to report any person with a disability participating in the stay.

I have noted that should I wish to access to Esterel Caravaning, the wearing of the permanent bracelet is mandatory throughout the stay, that underwear, Bermudas and board shorts are prohibited within the water park and at the Balneotherapy, that Balneotherapy is reserved for adults (+ 18 years) and that the topography of the campsite is not suitable to people with reduced mobility.

I, the undersigned, declare that I have read the rental conditions and undertake to comply with them in full.

Precede your signature with the words "Read and approved"

Date:..... Signature:.....